



Free to use device Policy

1. 100% Free to use device
2. Service is inactive for more than 15 days device need to be returned to K NET
3. When device becomes faulty due to power fluctuation replacement of device is chargeable.
4. If device is stolen or lost, burnt replacement of device is chargeable
5. When adaptor is faulty within warranty period it will be replaced under free of cost. If out of warranty means customer will be charged Rs.150/-.
6. Due to Force Majeure situation device is faulty means it can be swapped on free of cost by evaluating on case to case basis.
7. In case of inactive status of account and not returning the device within 15 days Rs.200/- of safe custody charges is applicable on monthly basis.